

Howland P.D.

01-35755

#27

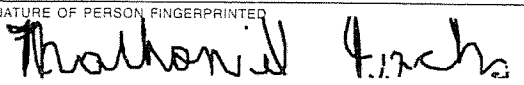












TCSO #2001-08795 12/12/01  
Homicide Scene/Investigation  
Victim: Robert Fingerhut  
254 Fonderlac, Howland, Twp.

HOWLAND TWP. P.D.  
FINGERPRINT CARDS x 4

Nataniel E. Jackson

Supreme Court of Ohio  
Case No. 03-0137  
Date Rec'd 7/9/03



LEAVE BLANK		CRIMINAL		(STAPLE HERE)		LEAVE BLANK	
STATE USAGE		NFF SECOND		SUBMISSION		APPROXIMATE CLASS	
						AMPUTATION	
						SCAR	
SIGNATURE OF PERSON FINGERPRINTED				LAST NAME, FIRST NAME, MIDDLE NAME, SUFFIX			
				JACKSON, NATHANIEL EDWARD			
ALIASES/MAIDEN				SOCIAL SECURITY NO.			
LAST NAME, FIRST NAME, MIDDLE NAME, SUFFIX				LEAVE BLANK			
FBI NO.	STATE IDENTIFICATION NO.	DATE OF BIRTH	MM DD YY	SEX	RACE	HEIGHT	WEIGHT
		19720213		M	B	510	155
1. R. THUMB	2. R. INDEX	3. R. MIDDLE	4. R. RING	5. R. LITTLE	6. L. THUMB	7. L. INDEX	8. L. MIDDLE
							
9. L. RING	10. L. LITTLE	LEFT FOUR FINGERS TAKEN SIMULTANEOUSLY		L. THUMB		R. THUMB	
						RIGHT FOUR FINGERS TAKEN SIMULTANEOUSLY	
ID 50X50G8 TP-600 #001389 04:44:02				LXOPS #11-KH078 20000511-07:19			



**FEDERAL BUREAU OF INVESTIGATION, UNITED STATES DEPARTMENT OF JUSTICE  
WASHINGTON, D.C. 20537**

PRIVACY ACT OF 1974 (P.L. 93-579) REQUIRES THAT FEDERAL, STATE, OR LOCAL AGENCIES INFORM INDIVIDUALS WHOSE SOCIAL SECURITY NUMBER IS REQUESTED WHETHER SUCH DISCLOSURE IS MANDATORY OR VOLUNTARY, BASIS OF AUTHORITY FOR SUCH SOLICITATION, AND USES WHICH WILL BE MADE OF IT.

<b>JUVENILE FINGERPRINT</b> SUBMISSION YES <input type="checkbox"/> TREAT AS ADULT YES <input type="checkbox"/>		<b>DATE OF ARREST</b> MM DD YY 20000509		<b>ORI</b> CONTRIBUTOR <b>OHO780000</b> ADDRESS <b>SHERIFFS OFFICE</b> <b>WARREN, OHIO 44481</b> REPLY DESIRED? YES <input type="checkbox"/>	
<b>SEND COPY TO:</b> (ENTER ORI)		<b>DATE OF OFFENSE</b> MM DD YY 20000509		<b>PLACE OF BIRTH (STATE OR COUNTRY)</b> OH	
<b>MISCELLANEOUS NUMBERS</b>		<b>SCARS, MARKS, TATTOOS, AND AMPUTATIONS</b>			
		<b>RESIDENCE/COMPLETE ADDRESS</b>		<b>CITY</b>	
				<b>STATE</b>	
<b>OFFICIAL TAKING FINGERPRINTS</b> (NAME OR NUMBER) JONES - JIJONES		<b>LOCAL IDENTIFICATION/REFERENCE</b> 00-2433		<b>PHOTO AVAILABLE?</b> YES <input checked="" type="checkbox"/> <b>PALM PRINTS TAKEN?</b> YES <input type="checkbox"/>	
<b>EMPLOYER:</b> IF U.S. GOVERNMENT, INDICATE SPECIFIC AGENCY. IF MILITARY, LIST BRANCH OF SERVICE AND SERIAL NO.				<b>OCCUPATION</b>	
<b>CHARGE/CITATION</b> 1. RECEIVING OF STOLEN PROPERTY 2913.51 FEL				<b>DISPOSITION</b> 1.	
2.				2.	
3.				3.	
<b>ADDITIONAL</b>				<b>ADDITIONAL</b>	
<b>ADDITIONAL INFORMATION/BASIS FOR CAUTION</b>				<b>STATE BUREAU STAMP</b>	

CAT. NO. FC330

SIRCHIE® FINGER PRINT LABORATORIES, IN



LEAVE BLANK	CRIMINAL	(STAPLE HERE)		LEAVE BLANK				
STATE USAGE		STATE USAGE NFF SECOND <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> SUBMISSION APPROXIMATE CLASS AMPUTATION SCAR						
SIGNATURE OF PERSON FINGERPRINTED <i>Nathaniel Edwards</i>		LAST NAME, FIRST NAME, MIDDLE NAME, SUFFIX <b>JACKSON, NATHANIEL EDWARD</b>						
ALIASES/MAIDEN LAST NAME, FIRST NAME, MIDDLE NAME, SUFFIX		SOCIAL SECURITY NO. LEAVE BLANK						
FBI NO.	STATE IDENTIFICATION NO.	DATE OF BIRTH MM DD YY	SEX	RACE	HEIGHT	WEIGHT	EYES	HAIR
		19720213	M	B	510	155	BRO	BLK
1. R. THUMB		2. R. INDEX		3. R. MIDDLE		4. R. RING		5. R. LITTLE
6. L. THUMB		7. L. INDEX		8. L. MIDDLE		9. L. RING		10. L. LITTLE
ID 50X50G8 TP-600 #001389 04:44:02		LXOPS		#11-KH078		20000511-07:19		
LEFT FOUR FINGERS TAKEN SIMULTANEOUSLY		L. THUMB R. THUMB		RIGHT FOUR FINGERS TAKEN SIMULTANEOUSLY				



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WASHINGTON, D.C. 20537**

PRIVACY ACT OF 1974 (P.L. 93-579) REQUIRES THAT FEDERAL, STATE, OR LOCAL AGENCIES INFORM INDIVIDUALS WHOSE SOCIAL SECURITY NUMBER IS REQUESTED WHETHER SUCH DISCLOSURE IS MANDATORY OR VOLUNTARY, BASIS OF AUTHORITY FOR SUCH SOLICITATION, AND USES WHICH WILL BE MADE OF IT.

<b>JUVENILE FINGERPRINT</b> SUBMISSION YES <input type="checkbox"/>  TREAT AS ADULT YES <input type="checkbox"/>		DATE OF ARREST MM DD YY 20000509		ORI CONTRIBUTOR ADDRESS OHO780000 SHERIFFS OFFICE WARREN, OHIO 44481  REPLY DESIRED? YES <input type="checkbox"/>	
SEND COPY TO: (ENTER ORI)		DATE OF OFFENSE MM DD YY 20000509		PLACE OF BIRTH (STATE OR COUNTRY) OH	
MISCELLANEOUS NUMBERS		SCARS, MARKS, TATTOOS, AND AMPUTATIONS			
		RESIDENCE/COMPLETE ADDRESS		CITY STATE	
OFFICIAL TAKING FINGERPRINTS (NAME OR NUMBER)  JONES - JIJONES		LOCAL IDENTIFICATION/REFERENCE  00-2433		PHOTO AVAILABLE? YES <input checked="" type="checkbox"/> PALM PRINTS TAKEN? YES <input type="checkbox"/>	
EMPLOYER: IF U.S. GOVERNMENT, INDICATE SPECIFIC AGENCY. IF MILITARY, LIST BRANCH OF SERVICE AND SERIAL NO.				OCCUPATION	
CHARGE/CITATION 1. RECEIVING OF STOLEN PROPERTY 2913.51 FEL				DISPOSITION 1.	
2.				2.	
3.				3.	
ADDITIONAL				ADDITIONAL	
ADDITIONAL INFORMATION/BASIS FOR CAUTION				STATE BUREAU STAMP	

CAT. NO. FC330

SIRCHIE® FINGER PRINT LABORATORIES, IN



MADONN V. FIKES.

ALIASES/MAIDEN  
LAST NAME, FIRST NAME, MIDDLE NAME, SUFFIX

FBI NO.	STATE IDENTIFICATION NO.	DATE OF BIRTH MM DD YY	SEX	RACE	HEIGHT	WEIGHT	EYES	HAIR
		19720213	M	B	510	155	BRO	BLK

1. R. THUMB	2. R. INDEX	3. R. MIDDLE	4. R. RING	5. R. LITTLE
6. L. THUMB	7. L. INDEX	8. L. MIDDLE	9. L. RING	10. L. LITTLE

LEFT FOUR FINGERS TAKEN SIMULTANEOUSLY	R. THUMB	RIGHT FOUR FINGERS TAKEN SIMULTANEOUSLY
--	----------	---























Jackson Apr 25 2007

ID 50X50G8 TP-600 #001389 04:44:02 LXOPS #11-KH078 20000511-07:19



**Morgan J. Yim**

ALIASES/MAIDEN  
LAST NAME, FIRST NAME, MIDDLE NAME, SUFFIX

FBI NO.	STATE IDENTIFICATION NO.	DATE OF BIRTH	MM	DD	YY	SEX	RACE	HEIGHT	WEIGHT	EYES	HAIR
		19720213				M	B	510	155	BRO	BLK
											
											
											
											

ID 50X50G8 TP-600 #001389 04:44:02

LXOPS #11-KH078 20000511-07:19

Jackson App

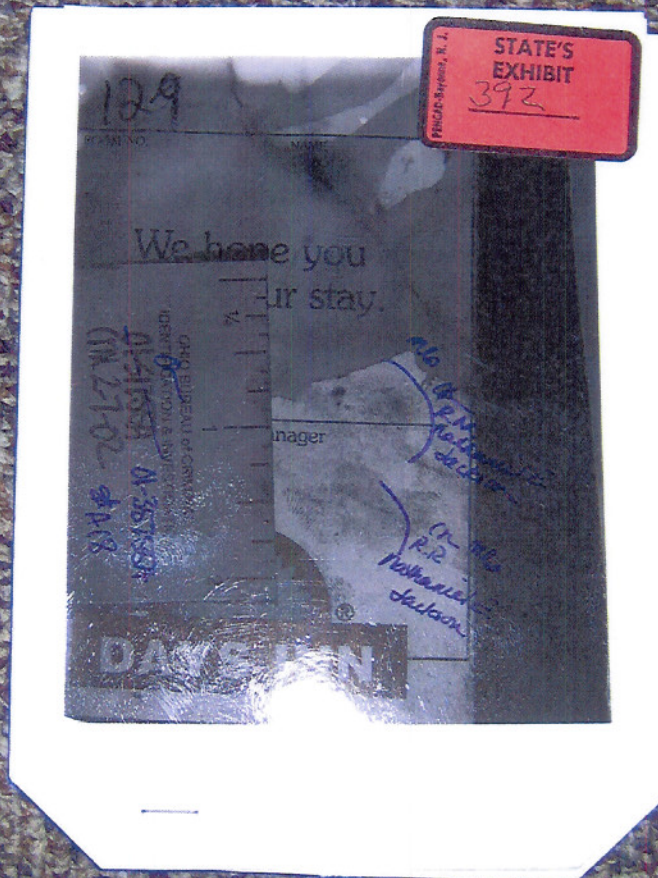
LEFT FOUR FINGERS TAKEN SIMULTANEOUSLY

L. THUMB

R. THUMB

RIGHT FOUR FINGERS TAKEN SIMULTANEOUSLY

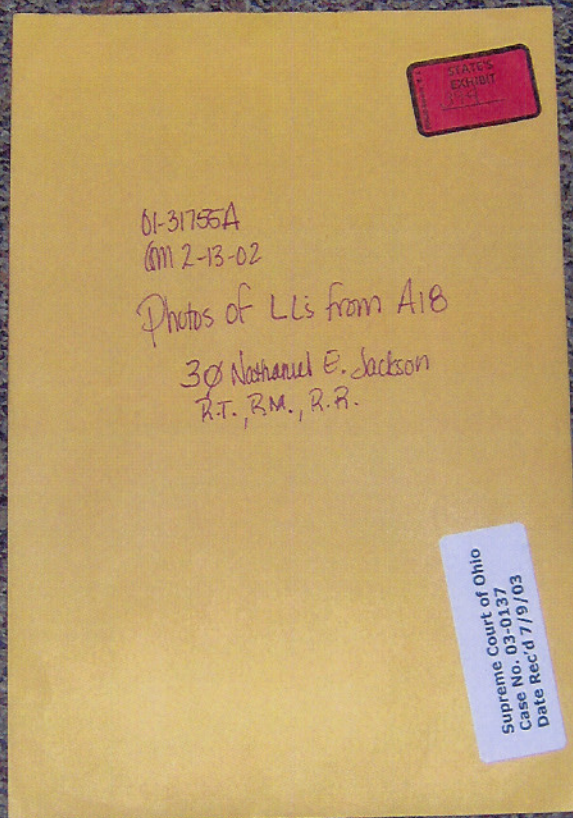
















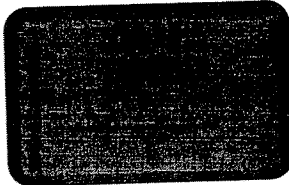


6- #34

01-078868

12-12-01

Manner



Wal-Mart receipt

dated 12-11-01

Time 21:37:

Recovered in Walmart bag  
on kitchen table

Supreme Court of Ohio  
Case No. 03-0137  
Date Rec'd 7/9/03

**WAL★MART**

ALWAYS LOW PRICES. ALWAYS WAL-MART.

*Always.*

WE SELL FOR LESS  
MANAGER MOSES COOPER  
( 330 ) 372 - 1772  
ST# 2197 OP# 00001477 TE# 09 TR# 06991  
MAKEUP 007124902651K 9.97 J  
LIGHTER 007025700147 1.97 J  
SUBTOTAL 11.94  
TAX 1 5.500 % 0.66  
TOTAL 12.60  
WALMART CREDIT TEND 12.60

ACCOUNT #1816-99/99  
APPROVAL #011623  
TRANS ID -  
VALIDATION -  
PAYMENT SERVICE - N  
CHANGE DUE 0.00

**# ITEMS SOLD 2**

TC# 2522 4636 1947 2469 6002



THE PRINCESS DIARIES, DECEMBER 18!  
12/11/01 21:37:18

\*\*\*CUSTOMER COPY\*\*\*





PEL INFERN 2000 Chrysler 300M Vin#2C3HE66G2YH132880

Supreme Court of Ohio  
Case No. 03-0137  
Date Rec'd 7/9/03



20529

6w969780w

DONNA ROBERTS  
 DONNA ROBERTS  
 254 FONDERLAC SE  
 WARREN, OH 44484  
 HOME: 330-394-9453 BUS: 330-743-4507

ACCOUNTING

**PRESTON AUTO MALL**  
 CHRYSLER PLYMOUTH JEEP EAGLE DODGE BMW  
 3843 YOUNGSTOWN RD.  
 WARREN, OHIO 44484  
 (330) 369-4611

PAGE 1

SERVICE ADVISOR: 2116 BARRY RICKER

COLOR	YEAR	MAKE/MODEL		VIN		LICENSE	MILEAGE IN/ OUT		TAG
PEL INFERNO	00	CHRYSLER 300M		2C3HE66G2YH132880			15963/15964		T662
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE	
28AUG1999			14:00 10AUG01			60.00	CASH	11AUG2001	
DATE OF REPAIR		CUSTOMER NOTIFIED DATE		OPTIONS: ENG:3.5 Liter 24V SOHC Alum Blk					

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
A	CHECK FLAT TIRE (IN TRUNK); PUT BACK ON VEHICLE										
	SEE PLUG TIRE; PUT SPARE IN TRUNK; REINSTALL TIRE										
	2115 PUTNAM, BRIAN LIC#: 7439										
	CCP			0.30		480	1595			15.95	15.95
B	ROTATE TIRES, IF NEEDED										
	SEE NOT NEEDED AT THIS TIME										
	9999 SUBLET LIC#: 9999										
	CCP			0.00		0	0			0.00	0.00
C	CUST. STATES DR. WINDOW SQUEAKS W/DROPPED										
	CAUSE:										
	23202209 R & R DR. FRT. DOOR PANEL, LUBE WINDOW										
	REGULATOR										
	2115 PUTNAM, BRIAN LIC#: 7439										
	WCP4			0.40		640	2232			22.32	22.32
	FC: 67 PART#: COUNT:										
	CLAIM TYPE:										
	AUTH CODE:										
	7439										
				0		0	TPARTS				
				640		2232	TLABOR				
SHOP MATERIALS				0		160				1.60	

"THANK YOU"

THE QUALITY PARTS YOU NEED  
 THE OUTSTANDING CUSTOMER SERVICE YOU EXPECT  
 ALWAYS AT  
 PRESTON AUTO MALL INC.

SERVICE HOURS

MON THRU FRI 7:30 TO 6:00 SAT 8:00 TO 1:00

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
46000	1595	480		46200	2232	640	
6104	160	0		32400	97	0	
26300	2232	*****		22500	1852	*****	96978
COST, SALE, & COMP TOTALS			1120	3987	0		

## METHOD OF PAYMENT

CASH ☐CREDIT CARD ☐CHECK ☐ NO. \_\_\_\_\_OTHER ☐

DESCRIPTION	TOTALS
LABOR AMOUNT	15.95
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	1.60
TOTAL CHARGES	17.55
LESS ADJ / DIS	0.00
SALES TAX	0.97
PLEASE PAY THIS AMOUNT	18.52

Jackson Apx. Vol. 25  
 Page 20

FILE COPY



## -----VEHICLE INFORMATION PLUS SUMMARY REPORT-----

08/10/2001 10:29                      PRESTON CHRYSLER PLYMOUTH BMW                      PAGE 1

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VIN: 2C3HE66G2YH132880      WCC: 336                      Current Odometer: 15963 Miles  
Yr/Model: 2000 CHRYSLER 300M FOUR-DOOR SEDAN                      In-Serv Date: 08/28/1999

## -----VEHICLE SUMMARY-----

BodyStyle: LHYS41                      Build Date: 08/19/1999                      Hour: 23  
Color 1: PEL - Inferno Red Tinted Pearl Coat  
2: QELS - Inferno Red Tinted Pearl Coat  
Engine: Engine - 3.5L High Output V6 24V MPI                      BOOK: F  
Trans: Transmission - 4-Speed Automatic                      CARLINE: L  
Seller: 68662 PRESTON CHRYSLER PLYMOU                      Zone: 43  
Address: 3843 YOUNGSTOWN ROAD SE  
City: WARREN  
State/Province: OH Desc: OHIO  
Postal Code: 444842895  
Country: USA Desc: UNITED STATES  
Phone: 330.369.4611  
Sale Type: L-BROKER                      Last Odometer: 13626 Miles on 05/03/2001

## -----CUSTOMER NAME AND ADDRESS-----

## \*\*\*\* CURRENT OWNER NAME \*\*\*\*

Title Code: 03 MISS  
First Name: DONNA  
Preferred Name:  
Middle Initial:  
Last Name: ROBERTS  
Address: 254 FONDERLAC ST SE  
City: WARREN  
Province/State: OH OHIO  
Postal Code: 444842157  
Phones - Home: 3306097812                      Bus:  
Fax:  
Language Pref: 010 ENGLISH  
Country: USA UNITED STATES

## -----ORIGINAL OWNER NAME-----

First Name: DONNA  
Middle Initial:  
Last Name: ROBERTS

## -----SERVICE HISTORY (LAST 24 MONTHS)-----

Repair Date	Dealer/Payee	Claim #	Transaction Type
05/03/2001	68662-PRESTON CHRYSLER PLYMOUT	934600	WARRANTY REPAIR
	LOP: 23306540 Height and centering position		
12/01/2000	68662-PRESTON CHRYSLER PLYMOUT	888410	WARRANTY APPEAL
	LOP: 08522004 4D sedan-Van-Wagon-Front door-Right or left		
11/16/2000	68662-PRESTON CHRYSLER PLYMOUT	883520	WARRANTY REPAIR
	LOP: 08607005 Front door-Right or left		
02/04/2000	68662-	788420	WARRANTY REPAIR
	LOP: 08802802 KEYLESS ENTRY		
02/03/2000	68662-PRESTON CHRYSLER PLYMOUT	787920	WARRANTY REPAIR
	LOP: 08900103 FUSES		
	LOP: 08607004 SPEAKER INFINITY		
	LOP: 08802803 KEYLESS ENTRY		
02/03/2000	68662-PRESTON CHRYSLER PLYMOUT	787921	RECALL REPAIR
	LOP: 08857182 RECALL		
10/29/1999	68662-PRESTON CHRYSLER PLYMOUT	759230	WARRANTY REPAIR
	LOP: 08281001 ELEMENT, LIGHTER		



08/28/1999 68662-PRESTON CHRYSLER PLYMOUT XJH095 MISC. TRANSACTION  
 LOP: NO LOP NO LOP DESC FOUND  
 08/25/1999 68662-PRESTON CHRYSLER PLYMOUT PREPNV PREPARATION  
 LOP: 95900040 ROAD READY  
 LOP: 95900045 ROAD READY

-----WARRANTY COVERAGE SUMMARY-----

WCC: 336 ----- Original ----- Deduct --Expires- ----- Remaining -----  
 BASIC: 36 Mos or 36000 Miles 0 08/28/2002 12 Mos or 20037 Miles  
 POWERTRAIN: 36 Mos or 36000 Miles 0 08/28/2002 12 Mos or 20037 Miles  
 PERFORATION: 60 Mos or 100000 Miles 0 08/28/2004 36 Mos or 84037 Miles  
 EMISSIONS: 36 Mos or 36000 Miles 0 08/28/2002 12 Mos or 20037 Miles  
 ADJUSTMENTS: 36 Mos or 36000 Miles 0 08/28/2002 12 Mos or 20037 Miles  
 AIR COND.: 36 Mos or 36000 Miles 0 08/28/2002 12 Mos or 20037 Miles  
 EX.FED.EMIS: 96 Mos or 80000 Miles 0 08/28/2007 72 Mos or 64037 Miles

In-Service Odometer: 4 Miles Roadside Assistance : YES  
 Master Shield : N/A Transferable - Warranty : N/A  
 Veh. Restrictions : NO RESTRICTIONS - Service Contract: NO

\*\*\* Above info has been adjusted in accordance to local laws \*\*\*

-----CURRENT VEHICLE TRANSFER INFORMATION-----

Restrictions: NO RESTRICTIONS  
 WARRANTY ODOMETER LEFT: 55.658 % TIME LEFT: 34.945 %

WCC	MODEL YRS	BASIC	POWERTRAIN	DED	RUST PROTECTION
336	1995-96	3/36	3/36	0	7/100
	1997-01	3/36	3/36	0	5/100

WARRANTY COVERAGE GOES WITH THE VEHICLE. INFORM DAIMLER-  
 CHRYSLER OF ANY SUBSEQUENT OWNER'S NAME AND ADDRESS CHANGES USING  
 'VEHICLE OWNERSHIP INFO UPDATE/TRANSFER' ON THE VIP UPDATE MENU.

NO SERVICE CONTRACTS FOR THIS VEHICLE

Use 'VEHICLE OWNERSHIP INFO UPDATE/TRANSFER' on the VIP update menu to xfer.

-----SERVICE CONTRACT-----

NO SERVICE CONTRACTS FOR THIS VEHICLE

-----RECALL INFORMATION-----

Recall Number	Description	Launch Date	Repair Date
-----INCOMPLETE RECALLS-----			
** NO INCOMPLETE RECALLS **			
-----COMPLETE RECALLS-----			
857	INCORRECT VTA,OTIS,ACT OPERATION	01/24/2000	02/03/2000
957	OWNER'S MANUAL ADDENDUM	11/06/2000	12/15/2000

-----OPEN CAIR SUMMARY-----

NO OPEN CAIRS FOR INQUIRING DEALER FOR THIS VEHICLE

-----E N D O F R E P O R T-----



CUSTOMER #: 20529  
 DONNA ROBERTS  
 DONNA ROBERTS  
 254 FONDERLAC SE  
 WARREN, OH 44484  
 HOME: 330-394-9453 BUS: 330-743-4507

96978  
 TECHNICIAN COPY  
 WORKORDER

PAGE 1

PRESTON  
 Auto Mall

CHRYSLER PLYMOUTH JEEP EAGLE DODGE BMW  
 3843 YOUNGSTOWN RD. WARREN, OHIO 44484  
 (330) 369-4611

SERVICE ADVISOR: 2116 RICKER, BARRY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN: OUT	TAG
PEL INFERN	00	CHRYSLER 300M	2C3HE66G2YH132880		15963/	T662
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
28AUG1999			14:00 10AUG01		60.00	CASH
R.O. OPENED	READY	OPTIONS: ENG:3.5_Liter_24V_SOHC_Alum_Bl				
10AUG2001 11:17						

LINE OF CODE	TECH TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	CCP	CHECK FLAT TIRE (IN TRUNK); PUT BACK ON VEHICLE

# B *#15* CCP ROTATE TIRES, IF NEEDED

# C WCP4 CUST. STATES DR. WINDOW SQUEAKS W/DROPPED

23-20-22-09 .4

PAID AUG 10 2001  
 18.52  
 MIC

## EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

## AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

PRELIMINARY ESTIMATE \$ *18.52*

AUTHORIZED BY X

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

X *[Signature]*  
 CUSTOMER SIGNATURE

Jackson App. Vol. 25  
 Page 23



MECHANIC'S NAME & NUMBER

CAUSE

PARTS

QTY

PART #

PARTS

QTY

PART #

Repaired Tire Reinstalled on Vehicle 3

REMEDY:

MECHANIC'S NAME & NUMBER

CAUSE

PARTS

QTY

PART #

PARTS

QTY

PART #

REMEDY:

MECHANIC'S NAME & NUMBER

CAUSE

PARTS

QTY

PART #

PARTS

QTY

PART #

OK. window Savelys  
R.R Door Panel Lubed  
OK. window Regulator Acc Checked  
Found OK.

MECHANIC'S NAME & NUMBER

CAUSE

PARTS

QTY

PART #

PARTS

QTY

PART #

23-20-2209 .4

COMPONENT I.D. NO.

ENGINE

TRANS

REAR

TIRE PRESSURE

SET AT PSI

STRAIGHT TIME (HRS.)	FLAT RATE PRICE	R.O. NO. (BY OPER.)	TIME	ON	OFF
3/5		96978			
4/5		96978			

FLAG

FLAG

92 11-02

1157 LEASE

10-23 AIR MILEAGE

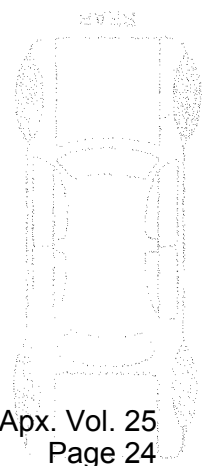
9-34

COPIES 1000

COPIES 1000

COPIES 1000

COPIES 1000





20529

6w934600w

DONNA ROBERTS  
 DONNA ROBERTS  
 254 FONDERLAC SE  
 WARREN, OH 44484  
 HOME: 330-394-9453 BUS: 330-743-4507

ACCOUNTING

**PRESTON AUTO MALL**  
 CHRYSLER PLYMOUTH JEEP EAGLE DODGE BMW  
 3843 YOUNGSTOWN RD.  
 WARREN, OHIO 44484  
 (330) 369-4611

PAGE 2

SERVICE ADVISOR: 2026 BARRY RICKER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
PEL INFERNO	00	CHRYSLER 300M	2C3HE66G2YH132880		13626/13627	T8234	
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
28AUG1999			16:00 03MAY01		60.00	CASH	03MAY2001
DATE OF REPAIR	CUSTOMER NOTIFIED DATE	OPTIONS:					
08:47 03MAY01	10:43 03MAY01	ENG:3.5_Liter_24V_SOHC_Alum_Bl					

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
6104		255		0		32400		239	0		
26300		1116	*****			22500		4084	*****		93460
99100		494	*****								

COST, SALE, &amp; COMP TOTALS 2370 5455 0

## METHOD OF PAYMENT

CASH ☐CREDIT CARD ☒ ☒CHECK ☐ NO. \_\_\_\_\_OTHER ☐

DESCRIPTION	TOTALS
LABOR AMOUNT	25.45
PARTS AMOUNT	15.39
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	2.55
TOTAL CHARGES	43.39
LESS ADJ / DIS	4.94
SALES TAX	Jackson Apr 2 2001
PLEASE PAY THIS AMOUNT	Page 25 40.84

FILE COPY

PAID MAY - 3 2001





9 3 4 6 0  
TECHNICIAN COPY  
WORKORDER

PRESTON  
*Auto Mall*

CHRYSLER PLYMOUTH JEEP EAGLE DODGE BMW  
3843 YOUNGSTOWN RD WARREN, OHIO 44484  
(200) 389-4611

SERVICE ADVISOR: LEO FLORES, 311-222-2222

COLOR		YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT		TAG
DEL INTER.		01	CHEVROLET 3100N	208HE66037H000001	18625			08204
DEL DATE		PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
08/01/99				116:00 03MAY01		60.00	03.50	
R/O OPENED		READY		OPTIONS: ENTG:0.5 11601 140 8000 0100 0100 0100				

11/10/1944 OFF AND UNRECORDED

11-11-68 10:00 AM

[illegible]

33306540

**EXCLUSION OF WARRANTIES**

[illegible]

AUTHORIZATION FOR RELEASE

1. 在“数据”菜单下，选择“数据源”选项，打开“数据源”对话框。
 2. 在“数据源”对话框中，选择“数据源”选项卡，然后点击“数据源”按钮。
 3. 在弹出的“数据源”对话框中，选择“数据源”选项卡，然后点击“数据源”按钮。
 4. 在弹出的“数据源”对话框中，选择“数据源”选项卡，然后点击“数据源”按钮。
 5. 在弹出的“数据源”对话框中，选择“数据源”选项卡，然后点击“数据源”按钮。
 6. 在弹出的“数据源”对话框中，选择“数据源”选项卡，然后点击“数据源”按钮。
 7. 在弹出的“数据源”对话框中，选择“数据源”选项卡，然后点击“数据源”按钮。
 8. 在弹出的“数据源”对话框中，选择“数据源”选项卡，然后点击“数据源”按钮。
 9. 在弹出的“数据源”对话框中，选择“数据源”选项卡，然后点击“数据源”按钮。
 10. 在弹出的“数据源”对话框中，选择“数据源”选项卡，然后点击“数据源”按钮。

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1998, 1999, 2000, 2001, 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023, 2024, 2025, 2026, 2027, 2028, 2029, 2030, 2031, 2032, 2033, 2034, 2035, 2036, 2037, 2038, 2039, 2040, 2041, 2042, 2043, 2044, 2045, 2046, 2047, 2048, 2049, 2050, 2051, 2052, 2053, 2054, 2055, 2056, 2057, 2058, 2059, 2060, 2061, 2062, 2063, 2064, 2065, 2066, 2067, 2068, 2069, 2070, 2071, 2072, 2073, 2074, 2075, 2076, 2077, 2078, 2079, 2080, 2081, 2082, 2083, 2084, 2085, 2086, 2087, 2088, 2089, 2090, 2091, 2092, 2093, 2094, 2095, 2096, 2097, 2098, 2099, 2100, 2101, 2102, 2103, 2104, 2105, 2106, 2107, 2108, 2109, 2110, 2111, 2112, 2113, 2114, 2115, 2116, 2117, 2118, 2119, 2120, 2121, 2122, 2123, 2124, 2125, 2126, 2127, 2128, 2129, 2130, 2131, 2132, 2133, 2134, 2135, 2136, 2137, 2138, 2139, 2140, 2141, 2142, 2143, 2144, 2145, 2146, 2147, 2148, 2149, 2150, 2151, 2152, 2153, 2154, 2155, 2156, 2157, 2158, 2159, 2160, 2161, 2162, 2163, 2164, 2165, 2166, 2167, 2168, 2169, 2170, 2171, 2172, 2173, 2174, 2175, 2176, 2177, 2178, 2179, 2180, 2181, 2182, 2183, 2184, 2185, 2186, 2187, 2188, 2189, 2190, 2191, 2192, 2193, 2194, 2195, 2196, 2197, 2198, 2199, 2200, 2201, 2202, 2203, 2204, 2205, 2206, 2207, 2208, 2209, 2210, 2211, 2212, 2213, 2214, 2215, 2216, 2217, 2218, 2219, 2220, 2221, 2222, 2223, 2224, 2225, 2226, 2227, 2228, 2229, 2230, 2231, 2232, 2233, 2234, 2235, 2236, 2237, 2238, 2239, 2240, 2241, 2242, 2243, 2244, 2245, 2246, 2247, 2248, 2249, 2250, 2251, 2252, 2253, 2254, 2255, 2256, 2257, 2258, 2259, 2260, 2261, 2262, 2263, 2264, 2265, 2266, 2267, 2268, 2269, 2270, 2271, 2272, 2273, 2274, 2275, 2276, 2277, 2278, 2279, 2280, 2281, 2282, 2283, 2284, 2285, 2286, 2287, 2288, 2289, 2290, 2291, 2292, 2293, 2294, 2295, 2296, 2297, 2298, 2299, 2300, 2301, 2302, 2303, 2304, 2305, 2306, 2307, 2308, 2309, 2310, 2311, 2312, 2313, 2314, 2315, 2316, 2317, 2318, 2319, 2320, 2321, 2322, 2323, 2324, 2325, 2326, 2327, 2328, 2329, 2330, 2331, 2332, 2333, 2334, 2335, 2336, 2337, 2338, 2339, 2340, 2341, 2342, 2343, 2344, 2345, 2346, 2347, 2348, 2349, 2350, 2351, 2352, 2353, 2354, 2355, 2356, 2357, 2358, 2359, 2360, 2361, 2362, 2363, 2364, 2365, 2366, 2367, 2368, 2369, 2370, 2371, 2372, 2373, 2374, 2375, 2376, 2377, 2378, 2379, 2380, 2381, 2382, 2383, 2384, 2385, 2386, 2387, 2388, 2389, 2390, 2391, 2392, 2393, 2394, 2395, 2396, 2397, 2398, 2399, 2400, 2401, 2402, 2403, 2404, 2405, 2406, 2407, 2408, 2409, 2410, 2411, 2412, 2413, 2414, 2415, 2416, 2417, 2418, 2419, 2420, 2421, 2422, 2423, 2424, 2425, 2426, 2427, 2428, 2429, 2430, 2431, 2432, 2433, 2434, 2435, 2436, 2437, 2438, 2439, 2440, 2441, 2442, 2443, 2444, 2445, 2446, 2447, 2448, 2449, 2450, 2451, 2452, 2453, 2454, 2455, 2456, 2457, 2458, 2459, 2460, 2461, 2462, 2463, 2464, 2465, 2466, 2467, 2468, 2469, 2470, 2471, 2472, 2473, 2474, 2475, 2476, 2477, 2478, 2479, 2480, 2481, 2482, 2483, 2484, 2485, 2486, 2487, 2488, 2489, 2490, 2491, 2492, 2493, 2494, 2495, 2496, 2497, 2498, 2499, 2500, 2501, 2502, 2503, 2504, 2505, 2506, 2507, 2508, 2509, 2510, 2511, 2512, 2513, 2514, 2515, 2516, 2517, 2518, 2519, 2520, 2521, 2522, 2523, 2524, 2525, 2526, 2527, 2528, 2529, 2530, 2531, 2532, 2533, 2534, 2535, 2536, 2537, 2538, 2539, 2540, 2541, 2542, 2543, 2544, 2545, 2546, 2547, 2548, 2549, 2550, 2551, 2552, 2553, 2554, 2555, 2556, 2557, 2558, 2559, 2560, 2561, 2562, 2563, 2564, 2565, 2566, 2567, 2568, 2569, 2570, 2571, 2572, 2573, 2574, 2575, 2576, 2577, 2578, 2579, 2580, 2581, 2582, 2583, 2584, 2585, 2586, 2587, 2588, 2589, 2590, 2591, 2592, 2593, 2594, 2595, 2596, 2597, 2598, 2599, 2600, 2601, 2602, 2603, 2604, 2605, 2606, 2607, 2608, 2609, 2610, 2611, 2612, 2613, 2614, 2615, 2616, 2617, 2618, 2619, 2620, 2621, 2622, 2623, 2624, 2625, 2626, 2627, 2628, 2629, 2630, 2631, 2632, 2633, 2634, 2635, 2636, 2637, 2638, 2639, 2640, 2641, 2642, 2643, 2644, 2645, 2646, 2647, 2648, 2649, 2650, 2651, 2652, 2653, 2654, 2655, 2656, 2657, 2658, 2659, 2660, 2661, 2662, 2663, 2664, 2665, 2666, 2667, 2668, 2669, 2670, 2671, 2672, 2673, 2674, 2675, 2676, 2677, 2678, 2679, 26

1998, 1999, 2000, 2001, 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023, 2024, 2025, 2026, 2027, 2028, 2029, 2030, 2031, 2032, 2033, 2034, 2035, 2036, 2037, 2038, 2039, 2040, 2041, 2042, 2043, 2044, 2045, 2046, 2047, 2048, 2049, 2050, 2051, 2052, 2053, 2054, 2055, 2056, 2057, 2058, 2059, 2060, 2061, 2062, 2063, 2064, 2065, 2066, 2067, 2068, 2069, 2070, 2071, 2072, 2073, 2074, 2075, 2076, 2077, 2078, 2079, 2080, 2081, 2082, 2083, 2084, 2085, 2086, 2087, 2088, 2089, 2090, 2091, 2092, 2093, 2094, 2095, 2096, 2097, 2098, 2099, 2100, 2101, 2102, 2103, 2104, 2105, 2106, 2107, 2108, 2109, 2110, 2111, 2112, 2113, 2114, 2115, 2116, 2117, 2118, 2119, 2120, 2121, 2122, 2123, 2124, 2125, 2126, 2127, 2128, 2129, 2130, 2131, 2132, 2133, 2134, 2135, 2136, 2137, 2138, 2139, 2140, 2141, 2142, 2143, 2144, 2145, 2146, 2147, 2148, 2149, 2150, 2151, 2152, 2153, 2154, 2155, 2156, 2157, 2158, 2159, 2160, 2161, 2162, 2163, 2164, 2165, 2166, 2167, 2168, 2169, 2170, 2171, 2172, 2173, 2174, 2175, 2176, 2177, 2178, 2179, 2180, 2181, 2182, 2183, 2184, 2185, 2186, 2187, 2188, 2189, 2190, 2191, 2192, 2193, 2194, 2195, 2196, 2197, 2198, 2199, 2200, 2201, 2202, 2203, 2204, 2205, 2206, 2207, 2208, 2209, 2210, 2211, 2212, 2213, 2214, 2215, 2216, 2217, 2218, 2219, 2220, 2221, 2222, 2223, 2224, 2225, 2226, 2227, 2228, 2229, 2230, 2231, 2232, 2233, 2234, 2235, 2236, 2237, 2238, 2239, 2240, 2241, 2242, 2243, 2244, 2245, 2246, 2247, 2248, 2249, 2250, 2251, 2252, 2253, 2254, 2255, 2256, 2257, 2258, 2259, 2260, 2261, 2262, 2263, 2264, 2265, 2266, 2267, 2268, 2269, 2270, 2271, 2272, 2273, 2274, 2275, 2276, 2277, 2278, 2279, 2280, 2281, 2282, 2283, 2284, 2285, 2286, 2287, 2288, 2289, 2290, 2291, 2292, 2293, 2294, 2295, 2296, 2297, 2298, 2299, 2300, 2301, 2302, 2303, 2304, 2305, 2306, 2307, 2308, 2309, 2310, 2311, 2312, 2313, 2314, 2315, 2316, 2317, 2318, 2319, 2320, 2321, 2322, 2323, 2324, 2325, 2326, 2327, 2328, 2329, 2330, 2331, 2332, 2333, 2334, 2335, 2336, 2337, 2338, 2339, 2340, 2341, 2342, 2343, 2344, 2345, 2346, 2347, 2348, 2349, 2350, 2351, 2352, 2353, 2354, 2355, 2356, 2357, 2358, 2359, 2360, 2361, 2362, 2363, 2364, 2365, 2366, 2367, 2368, 2369, 2370, 2371, 2372, 2373, 2374, 2375, 2376, 2377, 2378, 2379, 2380, 2381, 2382, 2383, 2384, 2385, 2386, 2387, 2388, 2389, 2390, 2391, 2392, 2393, 2394, 2395, 2396, 2397, 2398, 2399, 2400, 2401, 2402, 2403, 2404, 2405, 2406, 2407, 2408, 2409, 2410, 2411, 2412, 2413, 2414, 2415, 2416, 2417, 2418, 2419, 2420, 2421, 2422, 2423, 2424, 2425, 2426, 2427, 2428, 2429, 2430, 2431, 2432, 2433, 2434, 2435, 2436, 2437, 2438, 2439, 2440, 2441, 2442, 2443, 2444, 2445, 2446, 2447, 2448, 2449, 2450, 2451, 2452, 2453, 2454, 2455, 2456, 2457, 2458, 2459, 2460, 2461, 2462, 2463, 2464, 2465, 2466, 2467, 2468, 2469, 2470, 2471, 2472, 2473, 2474, 2475, 2476, 2477, 2478, 2479, 2480, 2481, 2482, 2483, 2484, 2485, 2486, 2487, 2488, 2489, 2490, 2491, 2492, 2493, 2494, 2495, 2496, 2497, 2498, 2499, 2500, 2501, 2502, 2503, 2504, 2505, 2506, 2507, 2508, 2509, 2510, 2511, 2512, 2513, 2514, 2515, 2516, 2517, 2518, 2519, 2520, 2521, 2522, 2523, 2524, 2525, 2526, 2527, 2528, 2529, 2530, 2531, 2532, 2533, 2534, 2535, 2536, 2537, 2538, 2539, 2540, 2541, 2542, 2543, 2544, 2545, 2546, 2547, 2548, 2549, 2550, 2551, 2552, 2553, 2554, 2555, 2556, 2557, 2558, 2559, 2560, 2561, 2562, 2563, 2564, 2565, 2566, 2567, 2568, 2569, 2570, 2571, 2572, 2573, 2574, 2575, 2576, 2577, 2578, 2579, 2580, 2581, 2582, 2583, 2584, 2585, 2586, 2587, 2588, 2589, 2590, 2591, 2592, 2593, 2594, 2595, 2596, 2597, 2598, 2599, 2600, 2601, 2602, 2603, 2604, 2605, 2606, 2607, 2608, 2609, 2610, 2611, 2612, 2613, 2614, 2615, 2616, 2617, 2618, 2619, 2620, 2621, 2622, 2623, 2624, 2625, 2626, 2627, 2628, 2629, 2630, 2631, 2632, 2633, 2634, 2635, 2636, 2637, 2638, 2639, 2640, 2641, 2642, 2643, 2644, 2645, 2646, 2647, 2648, 2649, 2650, 2651, 2652, 2653, 2654, 2655, 2656, 2657, 2658, 2659, 2660, 2661, 2662, 2663, 2664, 2665, 2666, 2667, 2668, 2669, 2670, 2671, 2672, 2673, 2674, 2675, 2676, 2677, 2678, 2679, 26

$$2.0 \times 10^{-2} \text{ mol/L} \quad 2.0 \times 10^{-2} \text{ mol/L}$$
[illegible]

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[illegible]

*[Handwritten signature]*

10

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Page 27

PAID MAY 3 2004

PARTS  
QTY. PART # QTY. PART #

MECHANIC'S NAME & NUMBER  
CAUSE

*L.O.F*

*A*

REMEDY

MECHANIC'S NAME & NUMBER

CAUSE

*Rotation*

REMEDY

MECHANIC'S NAME & NUMBER

CAUSE

*✓ Sunroof screws  
lubed sunroof track and molding  
rechecked found OK*

REMEDY

MECHANIC'S NAME & NUMBER

CAUSE

*D*

REMEDY

MECHANIC'S NAME & NUMBER

CAUSE

ENGINE

COMPONENT I.D. NO.

OLD MILEAGE

NEW MILEAGE

TRANS

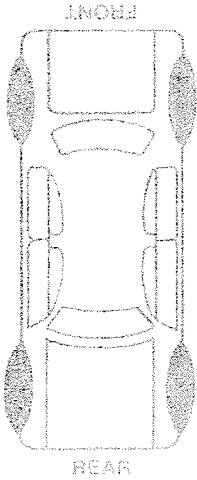
BRAKES LERR RERR  
(CIRCLE ONE)

REAR

TIRES LERR RERR  
(CIRCLE ONE)

TIRE PRESSURE

SET AT PSI



FLAG

FLAG

FLAG

FLAG

FLAG

FLAG

FLAG

COPIES TO JUDGE



## -----VEHICLE INFORMATION PLUS SUMMARY REPORT-----

05/03/2001 08:17      PRESTON CHRYSLER PLYMOUTH BMW      PAGE 1

VIN: 2C3HE66G2YH132880      WCC: 336      Current Odometer: 13626 Miles  
Yr/Model: 2000 CHRYSLER 300M FOUR-DOOR SEDAN      In-Serv Date: 08/28/1999

## -----VEHICLE SUMMARY-----

BodyStyle: LHYS41      Build Date: 08/19/1999      Hour: 23  
Color 1: PEL - Inferno Red Tinted Pearl Coat  
2: QELS - Inferno Red Tinted Pearl Coat  
Engine: Engine - 3.5L High Output V6 24V MPI      BOOK: F  
Trans: Transmission - 4-Speed Automatic      CARLINE: L  
Seller: 68662 PRESTON CHRYSLER PLYMOU      Zone: 43  
Address: 3843 YOUNGSTOWN ROAD SE  
City: WARREN  
State/Province: OH Desc: OHIO  
Postal Code: 444842895  
Country: USA Desc: UNITED STATES  
Phone: 330.369.4611  
Sale Type: L-BROKER      Last Odometer: 10478 Miles on 12/01/2000

## -----CUSTOMER NAME AND ADDRESS-----

\*\*\*\* CURRENT OWNER NAME \*\*\*\*  
Title Code: 03 MISS  
First Name: DONNA  
Preferred Name:  
Middle Initial:  
Last Name: ROBERTS  
Address: 254 FONDERLAC ST SE  
City: WARREN  
Province/State: OH OHIO  
Postal Code: 444842157  
Phones - Home: 3306097812      Bus:  
Fax:  
Language Pref: 010 ENGLISH  
Country: USA UNITED STATES

## -----ORIGINAL OWNER NAME-----

First Name: DONNA  
Middle Initial:  
Last Name: ROBERTS

## -----SERVICE HISTORY (LAST 24 MONTHS)-----

Repair Date	Dealer/Payee	Claim #	Transaction Type
12/01/2000	68662-PRESTON CHRYSLER PLYMOUT	888410	WARRANTY APPEAL
	LOP: 08522004 4D sedan-Van-Wagon-Front door-Right or left		
11/16/2000	68662-PRESTON CHRYSLER PLYMOUT	883520	WARRANTY REPAIR
	LOP: 08607005 Front door-Right or left		
02/04/2000	68662-	788420	WARRANTY REPAIR
	LOP: 08802802 KEYLESS ENTRY		
02/03/2000	68662-PRESTON CHRYSLER PLYMOUT	787920	WARRANTY REPAIR
	LOP: 08900103 FUSES		
	LOP: 08607004 SPEAKER INFINITY		
	LOP: 08802803 KEYLESS ENTRY		
02/03/2000	68662-PRESTON CHRYSLER PLYMOUT	787921	RECALL REPAIR
	LOP: 08857182 RECALL		
10/29/1999	68662-PRESTON CHRYSLER PLYMOUT	759230	WARRANTY REPAIR
	LOP: 08281001 ELEMENT LIGHTER		
08/28/1999	68662-PRESTON CHRYSLER PLYMOUT	XJH095	MISC. TRANSACTION
	LOP: NO LOP NO LOP DESC FOUND		

08/25/1999 68662-PRESTON CHRYSLER PLYMOUTH PREPNV PREPARATION

LOP: 95900040 ROAD READY

LOP: 95900045 ROAD READY

## -----WARRANTY COVERAGE SUMMARY-----

WCC: 336 ----- Original ----- - Deduct --Expires- ----- Remaining -----  
 BASIC: 36 Mos or 36000 Miles 0 08/28/2002 15 Mos or 22374 Miles  
 POWERTRAIN: 36 Mos or 36000 Miles 0 08/28/2002 15 Mos or 22374 Miles  
 PERFORATION: 60 Mos or 100000 Miles 0 08/28/2004 39 Mos or 86374 Miles  
 EMISSIONS: 36 Mos or 36000 Miles 0 08/28/2002 15 Mos or 22374 Miles  
 ADJUSTMENTS: 36 Mos or 36000 Miles 0 08/28/2002 15 Mos or 22374 Miles  
 AIR COND.: 36 Mos or 36000 Miles 0 08/28/2002 15 Mos or 22374 Miles  
 EX.FED.EMIS: 96 Mos or 80000 Miles 0 08/28/2007 75 Mos or 66374 Miles

In-Service Odometer: 4 Miles Roadside Assistance : YES  
 Master Shield : N/A Transferable - Warranty : N/A  
 Veh. Restrictions : NO RESTRICTIONS - Service Contract: NO

\*\*\* Above info has been adjusted in accordance to local laws \*\*\*

## -----CURRENT VEHICLE TRANSFER INFORMATION-----

Restrictions: NO RESTRICTIONS  
 WARRANTY ODOMETER LEFT: 62.150 % TIME LEFT: 43.978 %

WCC	MODEL YRS	BASIC	POWERTRAIN	DED	RUST PROTECTION
336	1995-96	3/36	3/36	0	7/100
	1997	3/36	3/36	0	5/100

WARRANTY COVERAGE GOES WITH THE VEHICLE. INFORM DAIMLER-  
 CHRYSLER OF ANY SUBSEQUENT OWNER'S NAME AND ADDRESS CHANGES USING  
 'VEHICLE OWNERSHIP INFO UPDATE/TRANSFER' ON THE VIP UPDATE MENU.

NO SERVICE CONTRACTS FOR THIS VEHICLE

Use 'VEHICLE OWNERSHIP INFO UPDATE/TRANSFER' on the VIP update menu to xfer.

## -----SERVICE CONTRACT-----

NO SERVICE CONTRACTS FOR THIS VEHICLE

## -----RECALL INFORMATION-----

Recall Number	Description	Launch Date	Repair Date
------------------	-------------	----------------	----------------

## -----INCOMPLETE RECALLS-----

\*\* NO INCOMPLETE RECALLS \*\*

## -----COMPLETE RECALLS-----

857	INCORRECT VTA, OTIS, ACT OPERATION	01/24/2000	02/03/2000
957	OWNER'S MANUAL ADDENDUM	11/06/2000	12/15/2000

## -----OPEN CAIR SUMMARY-----

NO OPEN CAIRS FOR INQUIRING DEALER FOR THIS VEHICLE

## -----END OF REPORT-----



20529

6w888410w

## PRESTON AUTO MALL

CHRYSLER PLYMOUTH JEEP EAGLE DODGE BMW  
3843 YOUNGSTOWN RD.  
WARREN, OHIO 44484  
(330) 369-4611

ACCOUNTING

PAGE 1

DONNA ROBERTS  
DONNA ROBERTS  
254 FONDERLAC SE  
WARREN, OH 44484  
HOME: 330-394-9453 BUS: 330-743-4507

SERVICE ADVISOR: 2026 BARRY RICKER

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/ OUT		TAG
PEL INFERN	00	CHRYSLER 300M		2C3HE66G2YH132880		10478/10479		T6358
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE
28AUG1999			16:00 01DEC00			58.00	CASH	04DEC2000
DATE OF REPAIR		CUSTOMER NOTIFIED DATE		OPTIONS: ENG:3.5 Liter 24V SOHC Alum Blk				

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

A CUST. STATES FRT. WINDOW NOISY

CAUSE: .

23341009 REPLACE PASS. FRT. WINDOW REGULATOR

2080 DIKUN, ROBERT LIC#: 3468

WCP4

0.50

800

2790

27.90

27.90

1 4574092AO

REGULATOR-FRONT DOOR WIND

6100

8540

0

102.00

85.40

85.40

FC: 07

PART#: 4574092AO

COUNT:

CLAIM TYPE:

AUTH CODE:

3468

6100

8540 TPARTS

800

2790 TLABOR

B CUST. STATES FRT. PLATE HOLDER BROKEN

SOP SPECIAL PARTS ORDERED

9999 SUBLET LIC#: 9999

CCP

0.00

0

0

0.00

0.00

"THANK YOU"

THE QUALITY PARTS YOU NEED

THE OUTSTANDING CUSTOMER SERVICE YOU EXPECT

ALWAYS AT

PRESTON AUTO MALL INC.

SERVICE HOURS

MON THRU FRI 7:30 TO 6:00 SAT 8:00 TO 1:00

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
46200	2790	800		48000	8540	6100	
46000	0	0		26300	11330	*****	
22500	0	*****					

COST, SALE, &amp; COMP TOTALS 6900 11330 0

## METHOD OF PAYMENT

CASH ☐CREDIT CARD ☐CHECK ☐ NO. \_\_\_\_\_OTHER ☐

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS ADJ / DIS	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

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Page 31

FILE COPY

CUSTOMER #: 20829  
 DONNA ROBERTS  
 DONNA ROBERTS  
 254 FOWLERLAC SE  
 WARREN, OH 44484  
 HOME: 330-394-9453 BUS: 330-743-4507

88841  
 TECHNICIAN COPY  
 WORKSHEET

PAGE 1

PRESTON  
 Auto Mall

CHRYSLER PLYMOUTH JEEP EAGLE DODGE BMW  
 3843 YOUNGSTOWN RD. WARREN, OHIO 44484  
 (330) 369-4611

SERVICE ADVISOR: 2026 BUCKER, BARRY

COLOR	YEAR	MAKE MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
PEL INFERNO	00	CHRYSLER 300M	2C3HE66G2YH132680		10473 / 16479	C6358	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV DATE

28AUG'99

16:00 01DEC00

R.O. OPENED

READY

OPTIONS:

ENG: 5.1 LITER 24V

01DEC00 11:07

LINE OF CODE TECH TYPE DESCRIPTIONS/INSTRUCTIONS  
 # A WCP4 CUST. STATES FRT. WINDOW NOISY

L.O. - 23-34-10-09 0.5

FL. 07

# B

CCP CUST. STATES FRT. PLATE HOLDER BPOKEN

## Parts Returned

Name

Date

12/1/00

## Parts Ordered

Name

Date

12/1/00

## EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

## AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from flooding due to lack of antifreeze.

PRELIMINARY ESTIMATE \$

AUTHORIZED BY X

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

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I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE OR RECEIVED A COPY OF THE ABOVE REVISED ESTIMATE.  
 Page 32



PARTS

QTY. PART # QTY. PART # PART # PART #

MECHANIC'S NAME & NUMBER

CAUSE: Di-D Replace Right Door Window Regulator and Adjust

REMEDY:

MECHANIC'S NAME & NUMBER

CAUSE: Di-D ORDER FRONT BRACKET for LICENSE PLATE

REMEDY:

MECHANIC'S NAME & NUMBER

CAUSE:

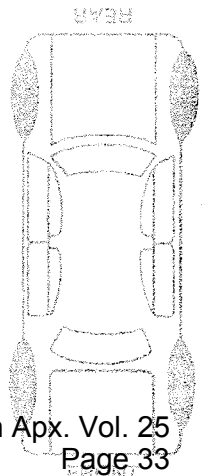
FLAG

STRAIGHT TIME (HRS.)	FLAT RATE PRICE	R.O. NO.	TIME	OFF	ON
	.15	88841			
		88841			
		88841			

FLAG

FLAG

FLAG



COMPONENT ID NO.

STATE INSPECTION EXPIRATION MONTH YEAR

STICKER #

OLD MILEAGE

NEW MILEAGE

BRAKES LEFT RIGHT STOP (CIRCLE ONE)

TIRES LEFT RIGHT STOP (CIRCLE ONE)

SIGNATURE

TRANS

REAR

TIRE PRESSURE

SET AT P.S.I.



**CHRYSLER-PLYMOUTH-BMW-JEEP**  
 3843 YOUNGSTOWN RD/WARREN, OHIO 44484  
 Phone (330) 369-4611  
 (330) 743-5431

CUSTOMER'S  
CONTACT

NAME

*Dannan Roberts*

ADDRESS

*254 Foundelac Se*

CITY/STATE

*Warren OH*

ZIP

*44484*

WORK <input type="checkbox"/> OR DAYTIME <input type="checkbox"/> PHONE ( )		EVENING <input type="checkbox"/> OR HOME <input type="checkbox"/> PHONE ( )		REPAIR ORDER <i>88841</i>	
ORDER DATE / /		ESTIMATED ARRIVAL / /		URGENCY DESCRIPTION	
VEHICLE ID NUMBER		PRODUCTION DATE / /		COLOR	TRIM
QTY	PART NUMBER	DESCRIPTION		NOTES	
<i>1</i>	<i>4573</i>	<i>Bracket</i>			
	<i>4574923</i>				
1ST NOTIFICATION DATE	BY:	2ND NOTIFICATION DATE:	BY:	DATE CARD MAILED	BY:
WHITE - CUSTOMER COPY    CANARY - ORIGINATING DEPT. COPY    PINK - PARTS MONITORING GOLD - ARRIVAL NOTICE    TAG - CUSTOMER NOTIFICATION					



20529

6w883520w

DONNA ROBERTS  
 DONNA ROBERTS  
 254 FONDERLAC SE  
 WARREN, OH 44484  
 HOME: 330-394-9453 BUS: 330-743-4507

ACCOUNTING

PAGE 1

PRESTON AUTO MALL  
 CHRYSLER PLYMOUTH JEEP EAGLE DODGE BMW  
 3843 YOUNGSTOWN RD.  
 WARREN, OHIO 44484  
 (330) 369-4611

SERVICE ADVISOR: 2026 BARRY RICKER

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/ OUT		TAG
PEL INFERNO	00	CHRYSLER 300M		2C3HE66G2YH132880		10161/10162		T6147
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
28AUG1999			16:00 16NOV00		58.00	CASH	27NOV2000	

DATE OF REPAIR	CUSTOMER NOTIFIED DATE	OPTIONS:
12:17 16NOV00	15:46 27NOV00	ENG:3.5_Liter_24V_SOHC_Alum_Bl

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

A CUST. STATES LEFT SPEAKER CRACKLES

CAUSE: .

08607005 SPEAKERS, INFINITY/SOUND SYSTEM-Test and  
 replace(B)

2080 DIKUN, ROBERT LIC#: 3468

WCP4

0.20

320

1116

11.16

11.16

1 4760374AB SPEAKER-FRONT

DOOR

2750

3850

0

46.00

38.50

38.50

FC: 68

PART#: 4760374AB

COUNT:

CLAIM TYPE:

AUTH CODE:

3468

2750

3850 TPARTS

320

1116 TLABOR

B CUST. STATES BOTH FRT. WINDOWS NOISY

SOP SPECIAL PARTS ORDERED

9999 SUBLET LIC#: 9999

CCP

0.00

0

0

0.00

0.00

C CHECK TIRES FOR ROTATION

SEE NOT NEEDED

9999 SUBLET LIC#: 9999

CCP

0.00

0

0

0.00

0.00

D CHECK COOLANT FOR WINTER

SEE GOOD TO 40 BELOW

9999 SUBLET LIC#: 9999

CCP

0.00

0

0

0.00

0.00

## METHOD OF PAYMENT

CASH ☐CREDIT CARD ☐CHECK ☐ NO. \_\_\_\_\_OTHER ☐

## DESCRIPTION

## TOTALS

LABOR AMOUNT

PARTS AMOUNT

GAS, OIL, LUBE

SUBLET AMOUNT

MISC. CHARGES

TOTAL CHARGES

LESS ADJ / DIS

SALES TAX

PLEASE PAY  
THIS AMOUNT

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FILE COPY

20529

6w883520w

DONNA ROBERTS  
 DONNA ROBERTS  
 254 FONDERLAC SE  
 WARREN, OH 44484  
 HOME: 330-394-9453 BUS: 330-743-4507

ACCOUNTING

PAGE 2

## PRESTON AUTO MALL

CHRYSLER PLYMOUTH JEEP EAGLE DODGE BMW  
 3843 YOUNGSTOWN RD.  
 WARREN, OHIO 44484  
 (330) 369-4611

SERVICE ADVISOR: 2026 BARRY RICKER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
PEL INFERNO	00	CHRYSLER 300M	2C3HE66G2YH132880		10161/10162	T6147	
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
28AUG1999			16:00 16NOV00		58.00	CASH	27NOV2000
DATE OF REPAIR	CUSTOMER NOTIFIED DATE	OPTIONS: ENG:3.5_Liter_24V_SOHC_Alum_Bl					
12:17 16NOV00	15:46 27NOV00						

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

"THANK YOU"

THE QUALITY PARTS YOU NEED  
 THE OUTSTANDING CUSTOMER SERVICE YOU EXPECT  
 ALWAYS AT  
 PRESTON AUTO MALL INC.  
 SERVICE HOURS

MON THRU FRI 7:30 TO 6:00 SAT 8:00 TO 1:00

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
46200	1116	320		48000	3850	2750	
46000	0	0		26300	4966	*****	
22500	0	*****					

COST, SALE, &amp; COMP TOTALS 3070 4966 0

## METHOD OF PAYMENT

CASH ☐CREDIT CARD ☐CHECK ☐ NO. \_\_\_\_\_OTHER ☐

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS ADJ / DIS	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

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FILE COPY



# PRESTON

*Auto Mall*

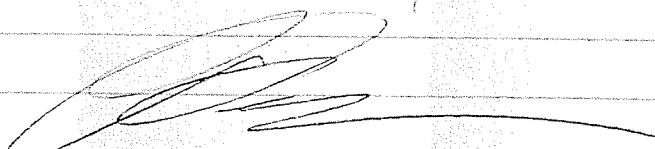
Nobody Sells for Less

CHRYSLER-PLYMOUTH-BMW-JEEP  
3843 YOUNGSTOWN RD/WARREN, OHIO 44484  
Phone (330) 369-4611  
(330) 743-5431

CUSTOMER'S  
CONTACT

Bob

NAME DONNA ROBERTS  
ADDRESS 254 FONDERLAC SE  
CITY/STATE WARREN, OH  
ZIP 44484

WORK <input type="checkbox"/> OR DAYTIME <input type="checkbox"/> PHONE		EVENING <input type="checkbox"/> OR HOME <input type="checkbox"/> PHONE		REPAIR ORDER	
330 394 9453		( )		88352	
ORDER DATE	ESTIMATED ARRIVAL	URGENCY DESCRIPTION			
11/16/00	/ /				
VEHICLE ID NUMBER	PRODUCTION DATE	COLOR	TRIM		
2YH132880	/ /				
QTY	PART NUMBER	DESCRIPTION		NOTES	
1	4574092A0	REGULATOR			
					
1ST NOTIFICATION DATE	BY:	2ND NOTIFICATION DATE:	BY:	DATE CARD MAILED	BY:
WHITE - CUSTOMER COPY   CANARY - ORIGINATING DEPT. COPY   PINK - PARTS MONITORING GOLD - ARRIVAL NOTICE   TAG - CUSTOMER NOTIFICATION					

FORM RL-117N (12/94)

Reynolds and Reynolds ORDER TOLL FREE: 1-800-344-0996 FAX: 1-800-531-9055

CUSTOMER #: 20529  
 DONNA ROBERTS  
 DONNA ROBERTS  
 254 FONDERLAC SE  
 WARREN, OH 44464  
 HOME: 330-394-9453 BUS: 330-743-4507

8 8 3 5 2  
 TECHNICIAN COPY  
 WORKORDER

PAGE 1

PRESTON  
 Auto Mall

CHRYSLER PLYMOUTH JEEP EAGLE DODGE BMW  
 3843 YOUNGSTOWN RD. WARREN, OHIO 44464  
 (330) 369-4611

SERVICE ADVISOR: 2026 PICKER, BARRY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
PEL INFERNO	00	CHRYSLER 300M	2C3HE66G2YH132880		101617	E6147	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
28AUG1999			16:00 16NOV00		55.00	CASH	
R.O. OPENED	READY	OPTIONS: ENG:3.5_1116W_24V_3000_A1111111					

16NOV2000 12:17

LINE OF CODE TECH TYPE DESCRIPTIONS INSTRUCTIONS

# A WCP4 CUST. STATES LEFT SPEAKER CRACKLES

Lo. 08-60-70-09 02

Fc 68

# B OCP CUST. STATES BOTH FRT. WINDOWS NOISY

# C OCP CHECK TIRES FOR ROTATION

# D OCP CHECK COOLANT FOR WINTER. -50°F

Parts Ordered

Name

Date

Parts Returned

Name

Date

## EXCLUSION OF WARRANTIES

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## AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material, and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

PRELIMINARY ESTIMATE #

AUTHORIZED BY

REVISED  
ESTIMATE (1)

DATE

TIME

BY

REVISED  
ESTIMATE (2)REVISED  
ESTIMATE (3)

I HEREBY ACKNOWLEDGE THAT I WAS NOT APPROVAL  
 OF THE ABOVE REVISED ESTIMATES

X

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[illegible]

20529

6w878740w

DONNA ROBERTS  
 DONNA ROBERTS  
 254 FONDERLAC SE  
 WARREN, OH 44484  
 HOME: 330-394-9453 BUS: 330-743-4507

ACCOUNTING

PAGE 2

PRESTON AUTO MALL  
 CHRYSLER PLYMOUTH JEEP EAGLE DODGE BMW  
 3843 YOUNGSTOWN RD.  
 WARREN, OHIO 44484  
 (330) 369-4611

SERVICE ADVISOR: 2026 BARRY RICKER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
PEL INFERNO	00	CHRYSLER 300M	2C3HE66G2YH132880		9868/9868	T4967	
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
28AUG1999			16:00 02NOV00		58.00	CASH	03NOV2000
DATE OF REPAIR	CUSTOMER NOTIFIED DATE	OPTIONS: ENG:3.5_Liter_24V_SOHC_Alum_Bl					
12:58 02NOV00	14:40 02NOV00						

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
99100			494	*****							

COST, SALE, &amp; COMP TOTALS 1410 2584 0

## METHOD OF PAYMENT

CASH ☐CREDIT CARD ☒ ☒CHECK ☐ NO. \_\_\_\_\_OTHER ☐

DESCRIPTION	TOTALS
LABOR AMOUNT	9.50
PARTS AMOUNT	15.39
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.95
TOTAL CHARGES	25.84
LESS ADJ / DIS	4.94
SALES TAX	1.42
PLEASE PAY THIS AMOUNT	22.32

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FILE COPY

PAID NOV - 3 2000



20529

6w878740w

DONNA ROBERTS  
 DONNA ROBERTS  
 254 FONDERLAC SE  
 WARREN, OH 44484  
 HOME: 330-394-9453 BUS: 330-743-4507

ACCOUNTING

PAGE 1

PRESTON AUTO MALL  
 CHRYSLER PLYMOUTH JEEP EAGLE DODGE BMW  
 3843 YOUNGSTOWN RD.  
 WARREN, OHIO 44484  
 (330) 369-4611

SERVICE ADVISOR: 2026 BARRY RICKER

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/ OUT		TAG
PEL INFERNO	00	CHRYSLER 300M		2C3HE66G2YH132880		9868/9868		T4967
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
28AUG1999			16:00 02NOV00		58.00	CASH	03NOV2000	
DATE OF REPAIR		CUSTOMER NOTIFIED DATE		OPTIONS: ENG:3.5 Liter 24V SOHC Alum Blk				

12:58	02NOV00	14:40	02NOV00								
LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
A LUBE, OIL AND FILTER											
110 LUBE, OIL AND FILTER											
2080 DIKUN,ROBERT LIC#: 3468											
			CCP		0.30	480	950			9.50	9.50
1	5281090		FILTER-ENGINE								
			OIL			390	729	0	7.29	7.29	7.29
6	OIL VALVOLINE OIL					540	810	0	1.35	1.35	8.10
B CHECK TIRE PRESSURES											
SEE CHECK REAR TIRE PRESSURES; CANNOT CHECK FRT.											
TIRES-VALVE STEM CAPS WON'T COME OFF-HAVE TO											
BREAK DOWN TIRES TO REPLACE VALVE STEMS											
9999 SUBLET LIC#: 9999											
			CCP		0.00	0	0			0.00	0.00
C CUST. STATES DR. FRT. WINDOW NOISY											
SEE LUBE CHANNELS											
9999 SUBLET LIC#: 9999											
			CCP		0.00	0	0			0.00	0.00
D CUST. STATES DR. SIDE SPEAKER CRACKLES											
SOP SPECIAL PARTS ORDERED											
9999 SUBLET LIC#: 9999											
			CCP		0.00	0	0			0.00	0.00
SHOP MATERIALS											
						0	95				0.95

"THANK YOU"

THE QUALITY PARTS YOU NEED  
 THE OUTSTANDING CUSTOMER SERVICE YOU EXPECT  
 ALWAYS AT  
 PRESTON AUTO MALL INC.  
 SERVICE HOURS  
 MON THRU FRI 7:30 TO 6:00 SAT 8:00 TO 1:00

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
46000	950	480		46700	729	390	
49100	810	540		6104	95	0	
32400	142	0		22500	2232	*****	87874

## METHOD OF PAYMENT

CASH ☐CREDIT CARD ☐CHECK ☐ NO. \_\_\_\_\_OTHER ☐

## DESCRIPTION

LABOR AMOUNT

PARTS AMOUNT

GAS, OIL, LUBE

SUBLET AMOUNT

MISC. CHARGES

TOTAL CHARGES

LESS ADJ / DIS

SALES TAX

PLEASE PAY  
THIS AMOUNT

## TOTALS

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 Page 41

FILE COPY

CUSTOMER #: 20529  
 DONNA ROBERTS  
 DONNA ROBERTS  
 254 FOWDERLAC SE  
 WARREN, OH 44484  
 HOME: 330-394-9453 BUS: 330-743-4507

8 7 8 7 4  
 TECHNICIAN COPY  
 WORKORDER

PRESTON  
 Auto Mall

CHRYSLER PLYMOUTH JEEP EAGLE DODGE BMW  
 3843 YOUNGSTOWN RD. WARREN, OHIO 44484  
 (330) 389-4611

PAGE 1

SERVICE ADVISOR: 2026 RICKER, BARRY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
POL INTERIOR	00	CHRYSLER 300M	2C3HE66G2YH132860		98667	T4967	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO	RATE	PAYMENT	INV. DATE
26AUG1999			16:00 02NOV00		58.00	CASH	
R.O. OPENED		READY		OPTIONS: ENG:3.6 Liter 24V SOHC Alum Blk			

LINE	OP CODE	TECH	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	110	CCP		LUBE, OIL AND FILTER

DID LOF BELTS OK.

# E CCP CHECK TIRE PRESSURES

2 FRONT VALVE CAPS WILL NOT  
 COME OFF VALVE STEM.

2 REAR TIRES 32 PSI.

# C CCP4 CUST. STATES DR. FRNT. WINDOW NOISY

LUBE WINDOW TRACKS

# D CCP4 CUST. STATES DR. SIDE SPEAKER TRACKLES

Parts Ordered

Name

Date

22.32

## EXCLUSION OF WARRANTIES

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## AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from flooding due to lack of anti-freeze.

PRELIMINARY ESTIMATE

AUTHORIZED BY

REVISED ESTIMATE (1)

DATE

TIME

BY

REVISED ESTIMATE (2)

REVISED ESTIMATE (3)

I HEREBY ACKNOWLEDGE THAT I WAS APPROVAL  
 OF THE ABOVE REVISED ESTIMATES.

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## PARTS

## MECHANIC'S NAME &amp; NUMBER

QTY. PART # QTY. PART # PART #

CAUSE: DID LUBE OIL & FILTER CHANGE  
FRONT TIRES (LOW DOT) TAKE OFF VALVE CAPS  
REAR TIRES 30 PSI  
REMEDY: ON OFF ON OFF ON OFF ON OFF

## MECHANIC'S NAME &amp; NUMBER

CAUSE: Check window noise  
LUBE WINDOW TRACKS  
REMEDY: ON OFF ON OFF ON OFF ON OFF

## MECHANIC'S NAME &amp; NUMBER

CAUSE: ORDERED SPEAKER FOR LEFT FRONT DOOR.  
REMEDY: ON OFF ON OFF ON OFF ON OFF

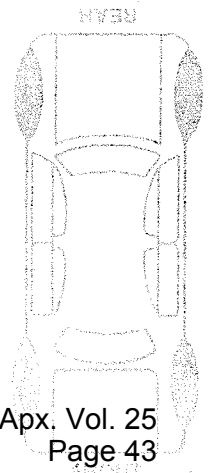
## FLAGS

STRAIGHT TIME (HRS.)	FLAT RATE PRICE	R.O. NO.	87874	TIME	OFF
	0380	ORDER NO.			ON

## FLAG

## FLAG

## FLAG



## -----VEHICLE INFORMATION PLUS SUMMARY REPORT-----

11/02/2000 12:51      PRESTON CHRYSLER PLYMOUTH BMW      PAGE 1

VIN: 2C3HE66G2YH132880      WCC: 336      Current Odometer: 9868 Miles  
Yr/Model: 2000 CHRYSLER 300M FOUR-DOOR SEDAN      In-Serv Date: 08/28/1999

## -----VEHICLE SUMMARY-----

BodyStyle: LHYS41      Build Date: 08/19/1999      Hour: 23  
Color 1: PEL - Inferno Red Tinted Pearl Coat  
2: QELS - Inferno Red Tinted Pearl Coat  
Engine: Engine - 3.5L High Output V6 24V MPI      BOOK: F  
Trans: Transmission - 4-Speed Automatic      CARLINE: L  
Seller: 68662 PRESTON CHRYSLER PLYMOU      Zone: 43  
Address: 3843 YOUNGSTOWN ROAD SE  
City: WARREN  
State/Province: OH Desc: OHIO  
Postal Code: 444842895  
Country: USA Desc: UNITED STATES  
Phone: 330.369.4611  
Sale Type: L-BROKER      Last Odometer: 3621 Miles on 02/04/2000

## -----CUSTOMER NAME AND ADDRESS-----

\*\*\*\* CURRENT OWNER NAME \*\*\*\*  
Title Code: 03 MISS  
First Name: DONNA  
Preferred Name:  
Middle Initial:  
Last Name: ROBERTS  
Address: 254 FONDERLAC ST SE  
City: WARREN  
Province/State: OH OHIO  
Postal Code: 444842157  
Phones - Home: 3303949453      Bus:  
Fax:  
Language Pref: 010 ENGLISH  
Country: USA UNITED STATES

## -----ORIGINAL OWNER NAME-----

First Name: DONNA  
Middle Initial:  
Last Name: ROBERTS

## -----SERVICE HISTORY (LAST 24 MONTHS)-----

Repair Date	Dealer/Payee	Claim #	Transaction Type
02/04/2000	68662-PRESTON CHRYSLER PLYMOUT	788420	WARRANTY REPAIR
	LOP: 08802802 Transmitter		
02/03/2000	68662-PRESTON CHRYSLER PLYMOUT	787920	WARRANTY REPAIR
	LOP: 08900103 One or all		
	LOP: 08607004 Front door-Right or left		
	LOP: 08802803 Batteries		
02/03/2000	68662-PRESTON CHRYSLER PLYMOUT	787921	RECALL REPAIR
	LOP: 08857182 recall 857		
10/29/1999	68662-PRESTON CHRYSLER PLYMOUT	759230	WARRANTY REPAIR
	LOP: 08281001 Element, cigar lighter		
08/28/1999	68662-	XJH095	MISC. TRANSACTION
	LOP: NO LOP NO LOP DESC FOUND		
08/25/1999	68662-PRESTON CHRYSLER PLYMOUT	PREPNV	PREPARATION
	LOP: 95900040 ROAD READY		
	LOP: 95900045 ROAD READY		

## -----WARRANTY COVERAGE SUMMARY-----

WCC: 336	Original	Deduct	Expires	Remaining
BASIC: 36 Mos or 36000 Miles	0	08/28/2002	21 Mos or 26132 Miles	
POWERTRAIN: 36 Mos or 36000 Miles	0	08/28/2002	21 Mos or 26132 Miles	
PERFORATION: 60 Mos or 100000 Miles	0	08/28/2004	45 Mos or 90132 Miles	
EMISSIONS: 36 Mos or 36000 Miles	0	08/28/2002	21 Mos or 26132 Miles	
ADJUSTMENTS: 36 Mos or 36000 Miles	0	08/28/2002	21 Mos or 26132 Miles	
AIR COND.: 36 Mos or 36000 Miles	0	08/28/2002	21 Mos or 26132 Miles	
EX.FED.EMIS: 96 Mos or 80000 Miles	0	08/28/2007	81 Mos or 70132 Miles	

In-Service Odometer: 4 Miles

Master Shield : N/A

Veh. Restrictions : NO RESTRICTIONS

Roadside Assistance

Transferable - Warranty : YES

- Service Contract: NO

\*\*\* Above info has been adjusted in accordance to local laws \*\*\*

## -----CURRENT VEHICLE TRANSFER INFORMATION-----

Restrictions: NO RESTRICTIONS

WARRANTY ODOMETER LEFT: 72.588 % TIME LEFT: 60.492 %

WCC	MODEL YRS	BASIC	POWERTRAIN	DED	RUST PROTECTION
336	1995-96	3/36	3/36	0	7/100
	1997	3/36	3/36	0	5/100

WARRANTY COVERAGE GOES WITH THE VEHICLE. INFORM DAIMLER-  
CHRYSLER OF ANY SUBSEQUENT OWNER'S NAME AND ADDRESS CHANGES USING  
'VEHICLE OWNERSHIP INFO UPDATE/TRANSFER' ON THE VIP UPDATE MENU.

NO SERVICE CONTRACTS FOR THIS VEHICLE

Use 'VEHICLE OWNERSHIP INFO UPDATE/TRANSFER' on the VIP update menu to xfer.

## -----SERVICE CONTRACT-----

NO SERVICE CONTRACTS FOR THIS VEHICLE

## -----RECALL INFORMATION-----

Recall  
Number

Description

Launch  
DateRepair  
Date

-----INCOMPLETE RECALLS-----

\*\* NO INCOMPLETE RECALLS \*\*

-----COMPLETE RECALLS-----

857

INCORRECT VTA, OTIS, ACT OPERATION

01/24/2000

02/03/2000

-----E N D O F R E P O R T-----





20529

6w788420w

DONNA ROBERTS  
 DONNA ROBERTS  
 254 FONDERLAC SE  
 WARREN, OH 44484  
 HOME: 330-609-7812 BUS:

ACCOUNTING

## PRESTON AUTO MALL

CHRYSLER PLYMOUTH JEEP EAGLE DODGE BMW  
 3843 YOUNGSTOWN RD.  
 WARREN, OHIO 44484  
 (330) 369-4611

PAGE 1

SERVICE ADVISOR: 2026 BARRY RICKER

COLOR	YEAR	MAKE/MODEL		VIN		LICENSE	MILEAGE IN/ OUT		TAG
PEL INFERNO	00	CHRYSLER 300M		2C3HE66G2YH132880			3621/3622		
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE	
28AUG1999			WAIT 04FEB00			51.00	CASH	18FEB2000	

DATE OF REPAIR	CUSTOMER NOTIFIED DATE	OPTIONS:
16:38 04FEB00	16:53 18FEB00	STK:2C0144 ENG:3.5_Liter_24V_SOHC_Alum_Bl

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
A	CUST.	STATES	1	REMOTE	INOP.						
CAUSE:											

08802802	TRANSMITTER, KEYLESS ENTRY-Replace (C)										
2059	TURNER, BRIAN	LIC#:	5449								
WCP4		0.20	210	1078		10.78	10.78				
1	4602268AB										
TRANSMTR-KEYLESS ENTRY		1775	2485	0	26.75	24.85	24.85				
FC: 58											
PART#:	4602268AB										
COUNT:											
CLAIM TYPE:											
AUTH CODE:											
5449											

1775 2485 TPARTS  
 210 1078 TLABOR  
 "THANK YOU"

THE QUALITY PARTS YOU NEED  
 THE OUTSTANDING CUSTOMER SERVICE YOU EXPECT  
 ALWAYS AT  
 PRESTON AUTO MALL INC.  
 SERVICE HOURS

MON THRU FRI 7:30 TO 6:00 SAT 8:00 TO 1:00

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
46200	1078	210		48000	2485	1775	
26300	3563	*****					

COST, SALE, &amp; COMP TOTALS 1985 3563 0

## METHOD OF PAYMENT

CASH ☐CREDIT CARD ☐CHECK ☐ NO. \_\_\_\_\_OTHER ☐

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS ADJ / DIS	0.00
SALES TAX	
PLEASE PAY THIS AMOUNT	0.00

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FILE COPY

CUSTOMER #: 20529  
 DONNA ROBERTS  
 DONNA ROBERTS  
 354 FONDERLAC SE  
 WARREN, OH 44484  
 HOME: 330-609-7812 BUS:

78842  
 TECHNICIAN COPY  
 WORKORDER

PAGE 1

PRESTON  
 Auto Mall

CHRYSLER PLYMOUTH JEEP EAGLE DODGE BMW  
 3843 YOUNGSTOWN RD. WARREN, OHIO 44484  
 (330) 369-4611

SERVICE ADVISOR: 2026 RICKER, BARRY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
PEL INFERNO	00	CHRYSLER 300M	2C3HE66G2YH132880		3621/3000		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
28AUG1999			** WAITER **		51.00	CASH	
R.O. OPENED	READY	OPTIONS: STK:2C0144					
04FEB2000 16:38		ENG:3.5_Liter_24V_SOHC_Alum_Bl					

LINE OF CODE TECH TYPE DESCRIPTIONS/INSTRUCTIONS

F A WOP CUST. STATES 1 REMOTE INCP.,

#059

Tested Remote No Green, Replace  
 Remote / Reprogram

FK 58

Parts Returned

Name

Date

02-04-00

## EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer include, but are not limited to, any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

## AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

PRELIMINARY ESTIMATE \$

AUTHORIZED BY X

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED OF THE ABOVE REVISED ESTIMATES:

X

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VEH. DEL. <input type="checkbox"/>		HENTAL <input type="checkbox"/>	
SERVICE ADVISOR		P R M	
APPOINTMENT <input type="checkbox"/>		D E Y	
CALL WHEN READY <input type="checkbox"/>		M I	
SAVE PARTS <input type="checkbox"/>		E X P	
MFG. WARR. <input type="checkbox"/>		M I	
EXT. WARR. <input type="checkbox"/>		M I	
IN SVC. DATE		M I	
SOLD BY		M I	
VEH. TYPE		M I	

STOCK NO.		POLICY NO.	
INSTRUCTIONS		LABOR	
EXP.		EXP.	
MAY 1 2000		MAY 1 2000	
ENTERED MAY 1 2000		ENTERED MAY 1 2000	
PAID MAY 1 2000		PAID MAY 1 2000	

CUSTOMER'S SIGNATURE		RES. BILL TO	
OPERATOR		CONTACT	
INS. CO.		OPERATION	
CC		UNITS	
FC		CC	
SALE		SALE	
COST		COST	
QTY		QTY	
PART NO.		PART NO.	
DESCRIPTION		DESCRIPTION	
SHOW LINE CODE (A-E) RELATING ALL PARTS TO F.C.		SHOW LINE CODE (A-E) RELATING ALL PARTS TO F.C.	
GALS. GAS @		GALS. GAS @	
QTS. OIL @		QTS. OIL @	
LBS. GREASE @		LBS. GREASE @	
YOU HAVE THE RIGHT TO AN ESTIMATE OF THE EXPECTED COST OF REPAIRS OR SERVICES		YOU HAVE THE RIGHT TO AN ESTIMATE OF THE EXPECTED COST OF REPAIRS OR SERVICES	
INITIAL YOUR CHOICE		INITIAL YOUR CHOICE	
WRITTEN ESTIMATE		WRITTEN ESTIMATE	
ORAL ESTIMATE		ORAL ESTIMATE	
I DO NOT REQUEST AN ESTIMATE		I DO NOT REQUEST AN ESTIMATE	
In the event that you, the customer, authorize commencement of work on the completion of a repair or service, a charge will be imposed for disassembly, or partially completed work. Such charge will be directly related to the actual amount of labor or parts involved in the inspection, repair or service.		In the event that you, the customer, authorize commencement of work on the completion of a repair or service, a charge will be imposed for disassembly, or partially completed work. Such charge will be directly related to the actual amount of labor or parts involved in the inspection, repair or service.	
ORIGINAL ESTIMATE		ORIGINAL ESTIMATE	
REVISED ESTIMATE		REVISED ESTIMATE	
REV. EST. AUTH. BY		REV. EST. AUTH. BY	
EMPLOYEE REC. AUTH.		EMPLOYEE REC. AUTH.	
DATE		DATE	
TIME		TIME	
PARTS		PARTS	
LABOR		LABOR	
TOTAL		TOTAL	
PRESTON Nobody Sells for Less		PRESTON Nobody Sells for Less	
PRESTON AUTO MALL (330) 369-4611 3843 Youngstown Road WARREN, OHIO 44484		PRESTON AUTO MALL (330) 369-4611 3843 Youngstown Road WARREN, OHIO 44484	

DISCLAIMER OF WARRANTIES  
The seller, hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

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20529

6w816090w

DONNA ROBERTS  
 DONNA ROBERTS  
 254 FONDERLAC SE  
 WARREN, OH 44484  
 HOME: 330-609-7812 BUS:

ACCOUNTING

## PRESTON AUTO MALL

CHRYSLER PLYMOUTH JEEP EAGLE DODGE BMW  
 3843 YOUNGSTOWN RD.  
 WARREN, OHIO 44484  
 (330) 369-4611

PAGE 1

SERVICE ADVISOR: 2026 BARRY RICKER

COLOR	YEAR	MAKE/MODEL		VIN		LICENSE	MILEAGE IN/ OUT		TAG
PEL INFERNO	00	CHRYSLER 300M		2C3HE66G2YH132880			6488/6488		T1402
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE	
28AUG1999			16:00 02MAY00			58.00	CASH	04MAY2000	

DATE OF REPAIR: 10:24 02MAY00  
 CUSTOMER NOTIFIED DATE: 12:22 02MAY00  
 OPTIONS: STK:2C0144  
 ENG:3.5\_Liter\_24V\_SOHC\_Alum\_Bl

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
A	LUBE, OIL AND FILTER										
	110 LUBE, OIL AND FILTER										
	2008 LOUGH, RODNEY LIC#: 6247										
	CCP			0.30		450	950			9.50	9.50
	1 5281090 FILTER-ENGINE										
	OIL					390	729	0	7.29	7.29	7.29
	6 OIL VALVOLINE OIL					540	810	0	1.35	1.35	8.10
B	TIRE ROTATION										
	F6-M TIRE ROTATION										
	2008 LOUGH, RODNEY LIC#: 6247										
	CCP			0.40		600	1595			15.95	15.95
	SHOP MATERIALS					0	150				1.50

"THANK YOU"

THE QUALITY PARTS YOU NEED  
 THE OUTSTANDING CUSTOMER SERVICE YOU EXPECT  
 ALWAYS AT  
 PRESTON AUTO MALL INC.  
 SERVICE HOURS

MON THRU FRI 7:30 TO 6:00 SAT 8:00 TO 1:00

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
46000	2545	1050		46700	729	390	
49100	810	540		6104	150	0	
32400	233	0		22500	3973	*****	81609
99100	494	*****					

COST, SALE, &amp; COMP TOTALS 1980 4234 0

## METHOD OF PAYMENT

CASH ☐CREDIT CARD ☐CHECK ☐ NO. \_\_\_\_\_OTHER ☐

DESCRIPTION	TOTALS
LABOR AMOUNT	25.45
PARTS AMOUNT	15.39
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	1.50
TOTAL CHARGES	42.34
LESS ADJ / DIS	4.94
SALES TAX	2.23
PLEASE PAY THIS AMOUNT	39.73

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FILE COPY

PAID MAY - 4 2000



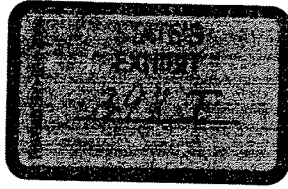
DID LUBS OIL FILTER SERVICE

DID ROTATE TIRES

STRAIGHT TIME (HRS.)	07	FLAT RATE PRICE	07	R.O. NO.	81609	TIME	OFF	ON
				SHIP NO.	008			
				OFFER NO.				



20529



6w787920w

ACCOUNTING

## PRESTON AUTO MALL

CHRYSLER PLYMOUTH JEEP EAGLE DODGE BMW  
3843 YOUNGSTOWN RD.  
WARREN, OHIO 44484  
(330) 369-4611

DONNA ROBERTS  
DONNA ROBERTS  
254 FONDERLAC SE  
WARREN, OH 44484  
HOME: 330-609-7812 BUS:

PAGE 3

SERVICE ADVISOR: 2026 BARRY RICKER

COLOR	YEAR	MAKE/MODEL		VIN		LICENSE	MILEAGE IN/ OUT		TAG
PEL INFERNO	00	CHRYSLER 300M		2C3HE66G2YH132880			3619/3620		T466
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE	
28AUG1999			16:00 04FEB00			51.00	CASH	16FEB2000	

DATE OF REPAIR: 10:18 03FEB00  
CUSTOMER NOTIFIED DATE: 16:38 16FEB00  
OPTIONS: STK:2C0144  
ENG:3.5\_Liter\_24V\_SOHC\_Alum\_Bl

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

"THANK YOU"

THE QUALITY PARTS YOU NEED  
THE OUTSTANDING CUSTOMER SERVICE YOU EXPECT  
ALWAYS AT

PRESTON AUTO MALL INC.

SERVICE HOURS

MON THRU FRI 7:30 TO 6:00 SAT 8:00 TO 1:00

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
46000	950	315		46700	729	390	
49100	675	450		46200	5929	1155	
48000	994	710		6104	95	0	
32400	134	0		26300	6923	*****	
22500	2224	*****	78792	99100	359	*****	

COST, SALE, &amp; COMP TOTALS 3020 9372 0

## METHOD OF PAYMENT

CASH ☐CREDIT CARD ☐CHECK ☐ NO. \_\_\_\_\_OTHER ☐

DESCRIPTION	TOTALS
LABOR AMOUNT	9.50
PARTS AMOUNT	14.04
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.95
TOTAL CHARGES	24.49
LESS ADJ / DIS	3.59
SALES TAX	1.34
PLEASE PAY THIS AMOUNT	22.24

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20529

6w787920w

DONNA ROBERTS  
 DONNA ROBERTS  
 254 FONDERLAC SE  
 WARREN, OH 44484  
 HOME: 330-609-7812 BUS:

ACCOUNTING

PAGE 2

PRESTON AUTO MALL  
 CHRYSLER PLYMOUTH JEEP EAGLE DODGE BMW  
 3843 YOUNGSTOWN RD.  
 WARREN, OHIO 44484  
 (330) 369-4611

SERVICE ADVISOR: 2026 BARRY RICKER

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/ OUT		TAG
PEL INFERNO	00	CHRYSLER 300M		2C3HE66G2YH132880		3619/3620		T466
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
28AUG1999			16:00 04FEB00		51.00	CASH	16FEB2000	

DATE OF REPAIR: 10:18 03FEB00  
 CUSTOMER NOTIFIED DATE: 16:38 16FEB00  
 OPTIONS: STK:2C0144  
 ENG:3.5\_Liter\_24V\_SOHC\_Alum\_Bl

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

0 0 TPARTS  
 210 1078 TLABOR

E CUST. STATES KEYLESS REMOTE INOP. (CUST. SUPPLIED ONLY 1 REMOTE)  
 CAUSE:

08802803 BATTERIES, KEYLESS ENTRY-Replace (C)  
 2059 TURNER, BRIAN LIC#: 5449  
 WCP4 0.20 210 1078 10.78 10.78

1 83504802  
 BATTERY-TRANSMITTER 640 896 0 10.75 8.96 8.96

FC:

PART#: 83504802

COUNT:

CLAIM TYPE:

AUTH CODE:

5449

640 896 TPARTS  
 210 1078 TLABOR

H\*\* RECALL 857 INCORRECT VTA, OTIS, ACT OPERATION

CAUSE:

08857182 REPROGRAM POWERTRAIN CONTROL MODULE  
 2059 TURNER, BRIAN LIC#: 5449

WCP4 0.50 525 2695 26.95 26.95

FC: PART#: COUNT:

CLAIM TYPE:

AUTH CODE:

5449

0 0 TPARTS  
 525 2695 TLABOR

SHOP MATERIALS 0 95 0.95

## METHOD OF PAYMENT

CASH ☐CREDIT CARD ☐CHECK ☐ NO. \_\_\_\_\_OTHER ☐

## DESCRIPTION

## TOTALS

LABOR AMOUNT

PARTS AMOUNT

GAS, OIL, LUBE

SUBLET AMOUNT

MISC. CHARGES

TOTAL CHARGES

LESS ADJ / DIS

SALES TAX

PLEASE PAY

THIS AMOUNT

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20529

6w787920w

## PRESTON AUTO MALL

CHRYSLER PLYMOUTH JEEP EAGLE DODGE BMW  
3843 YOUNGSTOWN RD.  
WARREN, OHIO 44484  
(330) 369-4611

ACCOUNTING

PAGE 1

DONNA ROBERTS  
DONNA ROBERTS  
254 FONDERLAC SE  
WARREN, OH 44484  
HOME: 330-609-7812 BUS:

SERVICE ADVISOR: 2026 BARRY RICKER

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/ OUT		TAG
PEL INFERNO	00	CHRYSLER 300M		2C3HE66G2YH132880		3619/3620		T466
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
28AUG1999			16:00 04FEB00		51.00	CASH	16FEB2000	

DATE OF REPAIR	CUSTOMER NOTIFIED DATE	OPTIONS:
10:18 03FEB00	16:38 16FEB00	STK:2C0144 ENG:3.5_Liter_24V_SOHC_Alum_Bl

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

## A LUBE, OIL AND FILTER

110 LUBE, OIL AND FILTER

2059 TURNER, BRIAN LIC#: 5449

CCP 0.30

315

950

9.50

9.50

1 5281090 FILTER-ENGINE

OIL

390

729

0

7.29

7.29

7.29

5 OIL VALVOLINE OIL

450

675

0

1.35

1.35

6.75

## B TIRE ROTATION

SEE NOT NEEDED AT THIS TIME

9999 SUBLET LIC#: 9999

CCP 0.00

0

0

0.00

0.00

## C CUST. STATES CIGARETTE LIGHTER INOP.

CAUSE: .

08900103 FUSES-Test and replace (D)

2059 TURNER, BRIAN LIC#: 5449

WCP4

0.20

210

1078

10.78

10.78

1 000ATM15 FUSE

70

98

0

1.20

0.98

0.98

FC: 14

PART#: 000ATM15

COUNT:

CLAIM TYPE:

AUTH CODE:

5449

70

98 TPARTS

210

1078 TLABOR

## D CUST. STATES DR. DOOR SPEAKER LOOSE

CAUSE: .

08607004 ADJUST AND SECURE DR. DOOR SPEAKER

2059 TURNER, BRIAN LIC#: 5449

WCP4

0.20

210

1078

10.78

10.78

FC: 67 PART#: COUNT:

CLAIM TYPE:

AUTH CODE:

5449

METHOD OF PAYMENT	DESCRIPTION	TOTALS
	LABOR AMOUNT	
	PARTS AMOUNT	
	GAS, OIL, LUBE	
	SUBLET AMOUNT	
	MISC. CHARGES	
	TOTAL CHARGES	
	LESS ADJ / DIS	
	SALES TAX	
	PLEASE PAY THIS AMOUNT	

## METHOD OF PAYMENT

CASH ☐CREDIT CARD ☐CHECK ☐ NO. \_\_\_\_\_OTHER ☐

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FILE COPY



CUSTOMER #: 20529  
 DONNA ROBERTS  
 DONNA ROBERTS  
 284 FONDERLAC SE  
 WARREN, OH 44484  
 HOME: 330-609-7812 BUS:

78792  
 TECHNICIAN COPY  
 WORKORDER

PAGE 1

PRESTON  
 Auto Mall

CHRYSLER PLYMOUTH JEEP EAGLE DODGE BMW  
 3543 YOUNGSTOWN RD. WARREN, OHIO 44484  
 (330) 369-4611

SERVICE ADVISOR: 2026 RICKER, BARRY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
PEL INFERNO	00	CHRYSLER 300M	2C3HE66G2YH132880		3619/3620	T466	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NC	RATE	PAYMENT	INV. DATE
28AUG1999			16:00 04FEB00		51.00	CASH	
R.O. OPENED	READY	OPTIONS: STK:2C0144					
03FEB2000 10:18		ENG:3.5 Liter 24V SOHC Alum Blk					

LINE CP CODE TECH TYPE DESCRIPTIONS/INSTRUCTIONS  
 = A 110 IFREE LUBE, OIL AND FILTER

3 D.2 perform LOR

= B F6-M CCP TIRE ROTATION

d.2 not need

= C 0.2 WCP CUST. STATES CIGARETTE LIGHTER INOP. (crisis)

Tested & found fuse to be Bad 08900103  
 FC 14

= D 0.2 WCP CUST. STATES DR. DOOR SPEAKER LOOSE

Adjust Door Speaker Pd. BC  
 08607004  
 FC 67  
 Oct 2035

22.24

Warranty Copy

## EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer include, but are not limited to, any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

## AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delay caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

PRELIMINARY ESTIMATE \$

AUTHORIZED BY X

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED OF THE ABOVE REVISED ESTIMATES. Jackson Apx Vol: 25  
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PAID FEB - 4 2000